

PRESTASHOP Module

VERIFIED REVIEWS ABOUT STORE AND PRODUCTS



INSTALLATION AND CONFIGURATION GUIDE

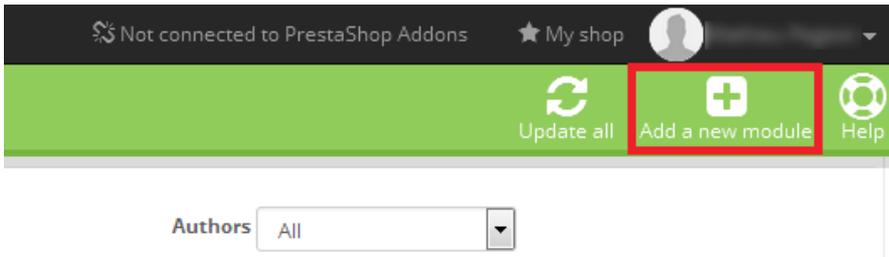
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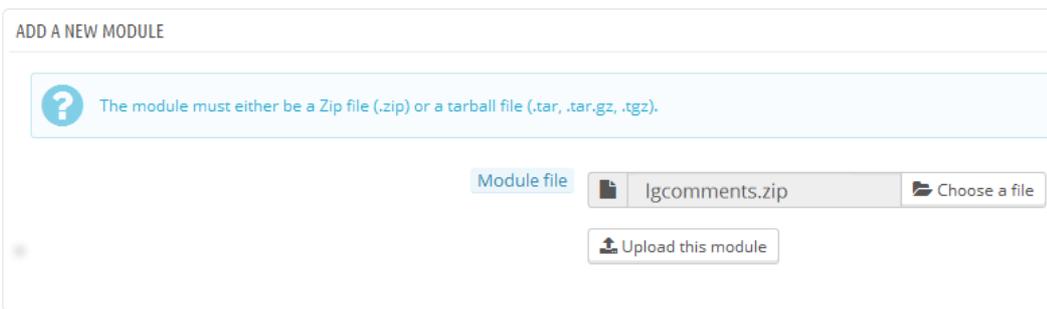
INSTALLATION

1. Go to the menu *Modules* → *Modules of your PrestaShop*

2. Click on *Add a new module* (on the top right corner)



3. Click on *Choose a file*

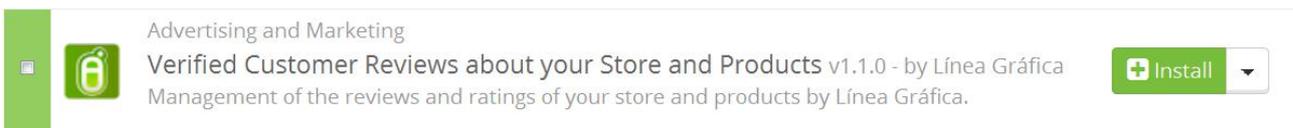


4. Select the *lgcomment.zip*

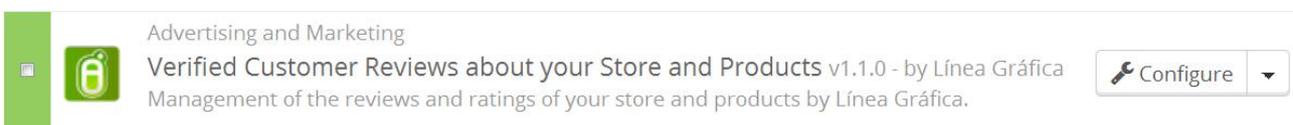
5. Click on *Upload this module*

6. Find the *Verified Customer Reviews about your Store and Products* module

7. Click on *Install*



8. Click on *Configure*



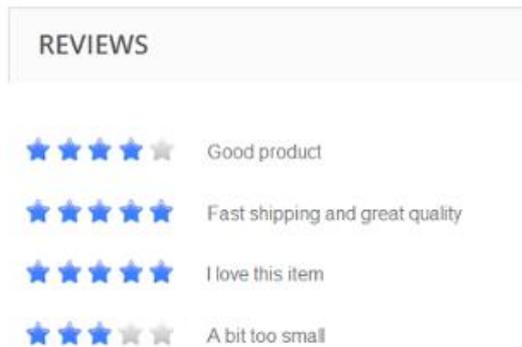
CONFIGURE YOUR FRONT-OFFICE

1. Choose how you want to display the module in the product sheets according to your template (in a block or in a tab)

DISPLAY THE MODULE:

- In a new block (PS 1.6)
- In a new tab (PS 1.5)

In a block



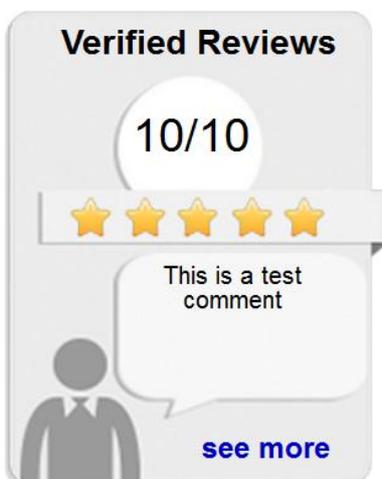
In a tab



2. Choose between displaying or hiding the store widget

DISPLAY THE STORE WIDGET

Don't forget to enable the reviews you have received to be able to see them in the front-office ([Go to the menu "Catalog" -> "Store reviews"](#)).



To move the block, you just need to go to the menu *Modules* → *Positions*, click on *Run LiveEdit*, move the bloc and click on *Save*.

The widget appears by default in the left column of your store (hook *displayLeftColumn*). You can also transplant it to the right column (hook *displayRightColumn*) or your footer (hook *footer*).

To translate the words "Verified Reviews" and "see more", go to the menu *Localization* → *Translations* → *Installed modules translations* → *Module lgcomments* → *storecomments*

STORECOMMENTS 2 EXPRESSIONS 0

Verified Reviews =

see more =

3. Choose between displaying or hiding the product reviews

DISPLAY THE PRODUCT REVIEWS

 Don't forget to enable the reviews you have received to be able to see them in the front-office ([Go to the menu "Catalog" -> "Product reviews"](#)).

REVIEWS

★★★★☆ Good product

★★★★★ Fast shipping and great quality

To translate the word "Reviews", go to the meny *Localization* → *Translations* → *Installed modules translations* → *Module lgcomments* → *tab*

4. Choose between displaying or hiding the product reviews on Google (Google Rich Snippets)

DISPLAY THE GOOGLE RICH SNIPPETS

Display or hide the Google Rich Snippets of your products directly on Google.

Printed dress [/en/casual-dresses/3-printed-dress.html](#)

★★★★★ Rating : 9,8/10 - 15 reviews

100% cotton double printed dress. Black and white striped top and orange high waisted skater skirt bottom.

5. Set the number of reviews you want to display on the Store Reviews page (when you click on the link see *more of the widget*)

NUMBER OF REVIEWS BY PAGE

Set the number of reviews that will be displayed on the Store Reviews page.

TOP SELLERS



Printed Chiffon Dress
Printed chiffon knee length dress with tank straps. Deep v-neckline.
16,40 €



Blouse
Short sleeved blouse with feminine draped sleeve detail.
27,00 €



Printed Dress
100% cotton double printed dress. Black and white striped top and orange...
26,00 €

VERIFIED REVIEWS ABOUT LINEAGRÁFICA

10/10

★★★★★

This is a test comment

John DOE 20/05/2015

9/10

★★★★☆

Hope to do business with again!

John DOE 20/05/2015

8/10

★★★★☆

Great communication and fast delivery.

John DOE 25/05/2015

6. Choose the color of the stars

COLOR OF THE STARS



Choose the color of the stars (for the store widget, the store review page, the product reviews and the opinion form).

These stars will be used for the store widget, the store review page, the product reviews and the opinion form.

7. Choose the store widget you want

CHOOSE YOUR STORE WIDGET:

customer-grey.png



8. Click on

Save

MANAGE YOUR REVIEWS

 All the reviews you receive are disabled by default and need your validation before being displayed on the front-office.

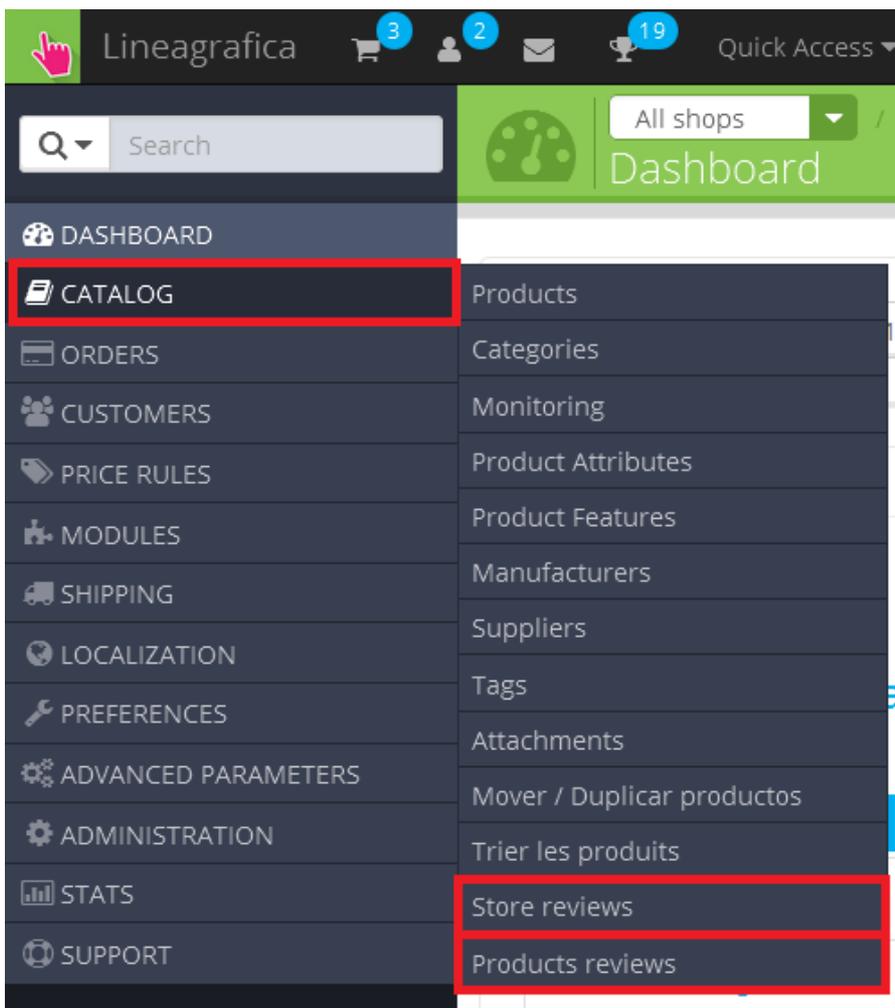
1. Click on the following buttons

MANAGE YOUR REVIEWS 

 All the reviews you receive are disabled by default and need your validation before being displayed on the front-office.

[Click here to manage your store reviews](#) [Click here to manage your product reviews](#)

Or use your store menu



The screenshot shows the Linea Grafica store interface. The top navigation bar includes the 'Linea Grafica' logo, a shopping cart icon with a '3' notification, a user profile icon with a '2' notification, an email icon, and a trophy icon with a '19' notification. A 'Quick Access' dropdown menu is visible on the right. Below the navigation bar is a search bar and a 'Dashboard' section with a dropdown menu set to 'All shops'. The main menu is displayed on the left, with 'CATALOG' highlighted in red. The 'CATALOG' menu item opens a sub-menu on the right, where 'Store reviews' and 'Products reviews' are also highlighted in red.

2. Click on the button *Edit* to modify the rating, the date, the position and the comment

ID	Date	Ref. Order	Customer	Rating	Review	Status	Position	
<input type="text"/>	From <input type="text"/> To <input type="text"/>	<input type="text"/>	--	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="button" value="Search"/>
1	05/20/2015	XKBKNABJK	John DOE	10	This is a test comment		1	<input type="button" value="Edit"/>
2	05/20/2015	XKBKNABJK	John DOE	9	Hope to do business with again!		2	<input type="button" value="Edit"/>
3	05/25/2015	OH5ATSERP	John DOE	8	Great communication and fast delivery.		3	<input type="button" value="Edit"/>

3. Use the search bar if needed to find a comment

ID	Date	Ref. Order	Customer	Rating	Review	Status	Position	
<input type="text"/>	From <input type="text"/> To <input type="text"/>	<input type="text"/>	--	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="button" value="Search"/>

4. Click on the icon on the column *Status* to show (green icon) or to hide (red icon) the comment in the front-office

SEND THE OPINION REQUEST

1. First, customers must place an order to be able to leave a review about the store and the products they bought

If you want to try the module, you can simulate an order on your store

2. Configure the email sending in the module

2.1. Choose the validity of orders

VALIDITY OF ORDERS (IN DAYS):

Set the number of days after the order during which the module is allowed to ask customers for a review.

The module will send emails only for the orders that have been placed within the last X days.

It prevents customers to leave a review for old orders. We recommend you to set at least 30 days.

2.2. Select the order status in the module

SELECTION OF ORDER STATUS:

ID	STATUS	
1	Awaiting cheque payment	<input type="checkbox"/>
2	Payment accepted	<input type="checkbox"/>
3	Preparation in progress	<input type="checkbox"/>
4	Shipped	<input checked="" type="checkbox"/>
5	Delivered	<input type="checkbox"/>
6	Canceled	<input type="checkbox"/>
7	Refund	<input type="checkbox"/>

Choose the order status for which the module is allowed to ask customers for a review.

The module will send emails only for the orders with the selected orders.

It prevents customers that have not received their order yet to leave a review. You must choose at least one status.

2.3. Add your email address to receive a confirmation every time that the emails are sent to customers

CONFIRMATION EMAIL:

your_email@email.com

Every time the Cron is executed, a confirmation email is sent to the indicated email address

2.4. Customize the title of the emails that customers will receive

EMAIL SUBJECT:

English (English)

We want to hear from you

Español (Spanish)

Tu opinión nos interesa

Français (French)

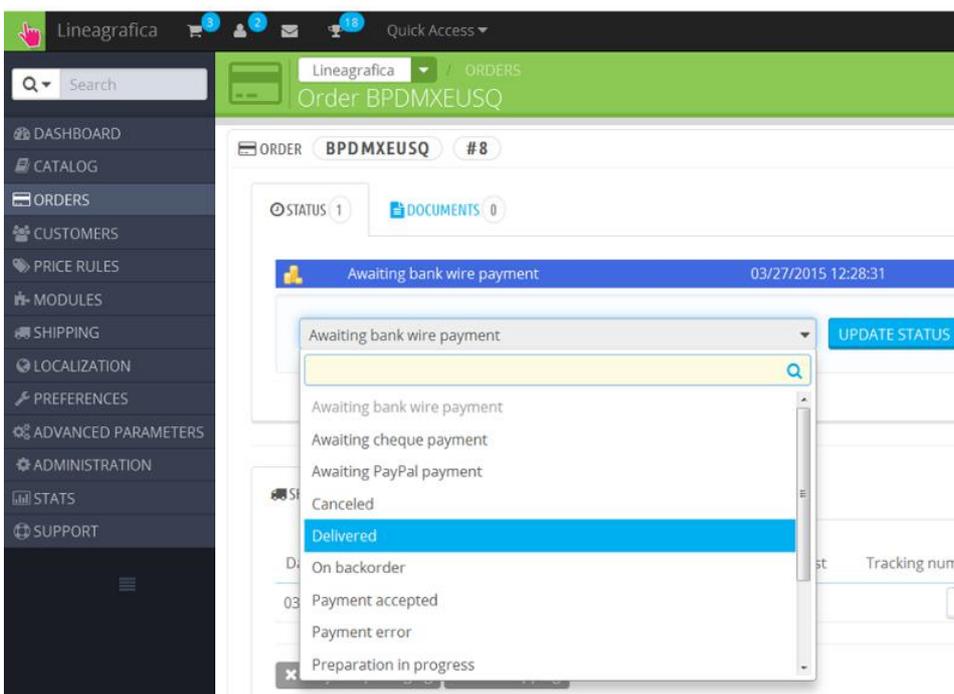
Votre avis nous intéresse

The module automatically detects all the languages of your store and allows you to add a different title per language.

2.5. Click on the button

Save

3. Change the status of your orders in your back-end from the menu *Orders* → *Orders*



4. Execute the Cron URL

The module provides you with a Cron URL that allows you to send emails to customers

CRON URL: [HTTP://LINEAGRAFICA.PSWEBSHOP.COM/MODULES/LGCOMMENTS/LGCOMMENTSSCRON.PHP?SECUREKEY=5357D38CDD4EF20B8FBD209BF136D7F8](http://LINEAGRAFICA.PSWEBSHOP.COM/MODULES/LGCOMMENTS/LGCOMMENTSSCRON.PHP?SECUREKEY=5357D38CDD4EF20B8FBD209BF136D7F8)

4.1. You can execute the Cron manually by copying / pasting the Cron URL into the address bar of your browser

→ The browser page will turn blank and you will receive an email confirmation at the indicated email address with the list of the processed orders

4.2. You can also execute the Cron automatically

→ To do so, we recommend you to install the free *Crontab for PrestaShop* module (<http://www.prestatoolbox.com/free-modules/115-crontab.html>) that allows you to schedule tasks that will be automatically executed at a certain hour or date. You just need to copy/paste the Cron URL into the module

5. Customers (according the selected order status and the order validity) will receive an email asking them to write a review about their order..

You can easily customize the content of this email by going to the /modules/lgcomments/mails/ folder

6. The link inside the emails takes customers to an opinion form that they must fill up

7. Once customers have written and sent their reviews, you just need to publish them (see the part [Manage your opinions](#))

UPLOAD YOUR UPLOAD COMMENTS

UPLOAD YOUR OLD COMMENTS

If you have old comments and you want to upload them to our module, you can use this feature to save time.

1. Use the left uploader for the product reviews and the right uploader for the store reviews

PRODUCT REVIEWS	STORE REVIEWS
<input type="button" value="Browse..."/>	<input type="button" value="Browse..."/>
<input type="button" value="Upload the product comments"/>	<input type="button" value="Upload the store comments"/>

Don't mix product reviews and store reviews inside the same file, the product reviews will be displayed on the product sheets and the store reviews will be displayed on the store widget and the store review page.

2. Click on the link - [Click here to download an example of CSV file](#)

3. Open the CSV file (with Excel) and respect the same format

	A	B	C	D	E	F	G	H
1	05/20/2015	1	1	10	Great product, very satisfied!	1	1	0
2	05/25/2015	2	2	8	Good item, as described.	1	1	0
3								

CSV file that contains the product reviews

- In the column A, add the date of the comment (use the format "05/20/2015")
- In the column B, add the ID of the customer who wrote the comment (see your "Customers" page)
- In the column C, add the ID of the product for which the comment was written (see your "Products" page)
- In the column D, add the product rating out of /10
- In the column E, add the product comment
- In the column F, add the ID of the language in which the comment was written (see your "Languages" page)
- In the column G, add the status of the comment ("1" for enabled and "0" for disabled)
- In the column H, add the comment position (compared to the other comments for the same product).

CSV file that contains the store reviews

- In the column A, add the date of the comment (use the format "05/20/2015")
- In the column B, add the ID of the customer who wrote the comment (see your "Customers" page)
- In the column C, add the ID of the order for which the comment was written (see your "Orders" page)
- In the column D, add the store rating out of /10
- In the column E, add the store comment
- In the column F, add the ID of the language in which the comment was written (see your "Languages" page)
- In the column G, add the status of the comment ("1" for enabled and "0" for disabled)
- In the column H, add the comment position (compared to the other store comments)

4. Save the file in CSV format

5. Click on *Browse*, select the file and click on the button *Upload*

PRODUCT REVIEWS

STORE REVIEWS

YOUR OPINION

Please take the time to rate our module after buying it. This is quick, constructive for other PrestaShop users and it helps us develop our activity.

<http://addons.prestashop.com/en/ratings.php>

If you have a problem with our module, please get in touch with us before leaving a feedback, our technical support will do all its best to solve your problem.

Quality of the module	⊖ ★★★★★
Quality of the documentation	⊖ ★★★★★
Ease of installation	⊖ ★★★★★
Comment and improvement :	
<div style="border: 1px solid #ccc; height: 80px;"></div>	
<input type="button" value="Apply"/>	

CONTACT US

A problem? A question? We are here to help you,
Please use PrestaShop form to get in touch with us.

https://addons.prestashop.com/en/write-to-developper?id_product=17896

If you have issues with the module, please provide us with:

- an access to your back-office (url, email password) with sufficient permissions to configure the module
- an access to your FTP (server, username and password)

Contact a community member

Email *	Your PrestaShop version	Attachment
<input type="text" value="email@domain.com"/>	<input type="text" value="Choose a version"/>	<input type="text"/>
Topic *	Module	
<input type="text"/>	<input type="text" value="Verified Reviews without Mensual Subs"/>	
Your message *		
<input type="text"/>		
<input type="button" value="SEND"/>		

OUR OTHER MODULES



COOKIES



REDIRECTS



SITEMAPS



SORT PRODUCTS



FREE SHIPPING



EASY DESIGN



DROPSHIPPING



VERIFIED REVIEWS



CREDIT NOTES



MOVE PRODUCTS



TOTAL EKOMI



REGENERATOR



ACCESS ORDERS



MOVING TEXT



BANNER ADS



QUESTIONS FAQ

Visit our store