

PRESTASHOP Module

FAQ PRODUCT SHEETS – QUESTIONS ABOUT PRODUCTS



INSTALLATION AND CONFIGURATION GUIDE

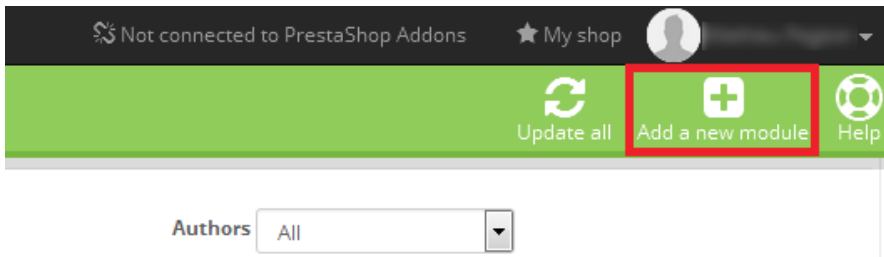
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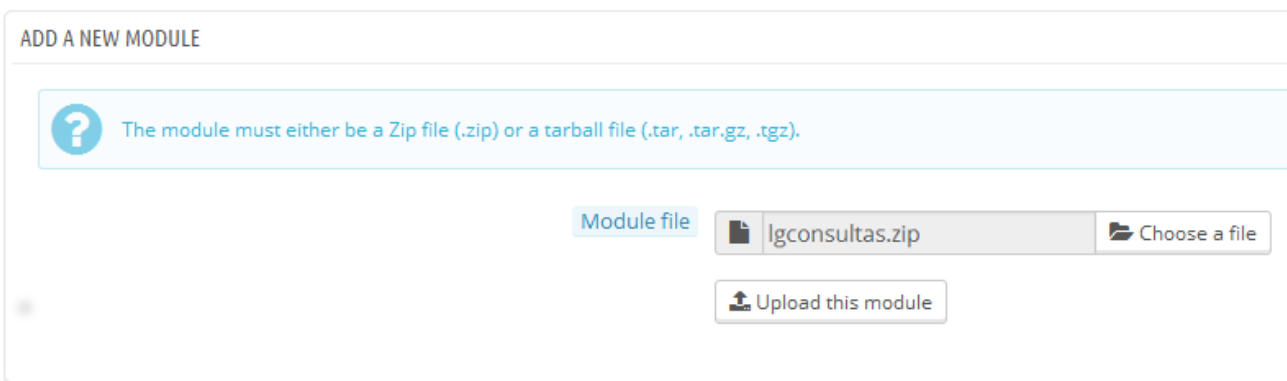
INSTALLATION

1. Go to the menu *Modules* → *Modules of your PrestaShop*

2. Click on *Add a new module* (on the top right corner)



3. Click on *Choose a file*

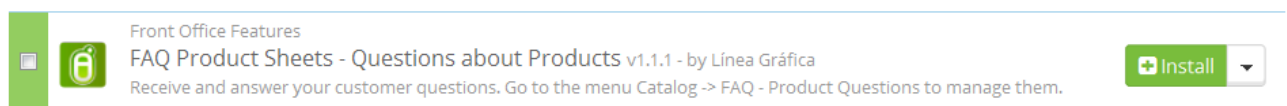


4. Select the *lgconsultas.zip* file

5. Click on *Upload this module*

6. Find the *FAQ Product Sheets – Questions about Products* module

7. Click on *Install*



MODULE CONFIGURATION

1.The module automatically adds a new *Questions* section in each product sheet.

MORE INFO

Fashion has been creating well-designed collections since 2010. The brand offers feminine designs delivering stylish separates and statement dresses which has since evolved into a full ready-to-wear collection in which every item is a vital part of a woman's wardrobe. The result? Cool, easy, chic looks with youthful elegance and unmistakable signature style. All the beautiful pieces are made in Italy and manufactured with the greatest attention. Now Fashion extends to a range of accessories including shoes, hats, belts and more!

QUESTIONS

Send us your question

Be the first to ask a question about this product!

Click on the button

Send us your question

You can easily customize the text from the back-office in the menu *Localization* → *Translation*, choose *Installed modules translations* and translate the *tab* and *tab-consultas* field of the *Igconsultas* module.

2.Fill up the fields, tick the box *I have read and agree to the Conditions of Use* and click on the *Send* button

The screenshot shows a product data sheet interface. On the left, there's a sidebar with sections: DATA SHEET, Compositions, Styles, Properties, MORE INFO, and QUESTIONS. The main content area displays the 'MORE INFO' section with a paragraph of text. Below it, the 'QUESTIONS' section is visible, featuring a 'Send us your question' button and a prompt 'Be the first to ask a question about this product!'. A modal window titled 'QUESTION ABOUT THE PRODUCT' is open in the center. It contains three input fields: '*NAME' (filled with 'John'), '*EMAIL' (blurred), and '*QUESTION' (filled with 'Will this product be available again?'). Below these fields, there's a section for '* Required fields' with a checkbox labeled 'I have read and agree to the Conditions of Use (read)'. At the bottom of the modal is a 'Send' button.

3. You will receive by email a notification that will show you the question that you have received (to the email address set in the menu *Preferences* → *Store Contacts*)



You have received a new question about a product

Question: Will this product be available again?

Information:

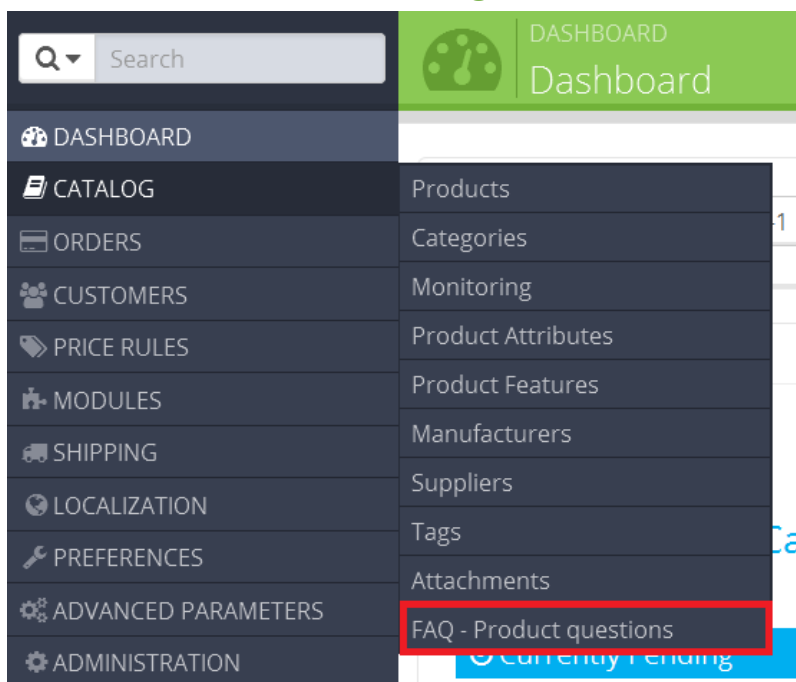
John

Faded Short Sleeve T-shirts

Module Demo

You can easily customize the content of the email from your FTP by going to *modules* → *lgconsultas* → *emails*.

4. Go to the menu *Catalog* → *FAQ – Product questions*



5. Click on the button

Add an answer

FAQ - PRODUCT QUESTIONS 1									
ID	Product	Customer	Email	Date question	Question	Display question	Date answer	Answer	
1	Faded Short Sleeve T-shirts	John		07/09/2015	Will this product be available again?		--	--	Add an answer

6.Fill up the *Answer* field and save

Display question ☐ YES ☒ NO

* Name

* Email

* Date question

Question

Edit ▾ Insert ▾ View ▾ Format ▾ Table ▾ Tools ▾

B *I* U Paragraph ▾

Will this product be available again?

* Date answer

Answer

Edit ▾ Insert ▾ View ▾ Format ▾ Table ▾ Tools ▾

B *I* U Paragraph ▾

Yes, it will be available next week

Cancel Save

You can also modify the customer question if there are some mistakes.

7.The customer that have asked the question will receive a notification by email (to the email address set inside the form)



You have received an answer to your question

Question:

Will this product be available again?

Answer:

Yes, it will be available next week

Module Demo

You can easily customize the content of the email in your FTP by going to modules → Igconsultas → emails.

8.The questions/answers are disabled by default on the product sheets.

To display them, you just have to click on the button *Display question : Yes* when you answer a question (see point 6)

Display question

* Name

* Email

* Date question

Question

Edit ▾ Insert ▾ View ▾ Format ▾ Table ▾ Tools ▾

B *I* U Paragraph ▾

Will this product be available again?

Or you can click on the icon in the *Display question* column

FAQ - PRODUCT QUESTIONS 1									
ID	Product	Customer	Email	Date question	Question	Display question	Date answer	Answer	
1	Faded Short Sleeve T-shirts	John		07/09/2015	Will this product be available again?		07/09/2015	Yes, it will be available next week	Add an answer

Once the option *Display question* enabled, the question/answer will be displayed on the product sheet

QUESTIONS

[Send us your question](#)

QUESTION


Will this product be available again?

John - 09/07/15

ANSWER

Yes, it will be available next week


9. In the list of modules, find the module named *FAQ Product Sheets – Questions about Products* and click on *Configure*



Front Office Features

FAQ Product Sheets - Questions about Products v1.1.1 - by Línea Gráfica

Receive and answer your customer questions. Go to the menu Catalog -> FAQ - Product Questions to manage them.

 Configure

10. Choose how you want to display the module in the product sheets according to your template (in a block or in a tab)

DISPLAY THE MODULE:

In a new block (PS 1.6)

In a new block (PS 1.6)

In a new tab (PS 1.5)

In a block

QUESTIONS

Send us your question

QUESTION	ANSWER
Will this product be available again?	Yes, it will be available next week
John - 09/07/15	

In a tab

More info

Questions about the product

Send us your question

QUESTION

Will this product be available again?

John - 09/07/15

ANSWER

Yes, it will be available next week

YOUR OPINION

Please take the time to rate our module after buying it. This is quick, constructive for other PrestaShop users and it helps us develop our activity.

<http://addons.prestashop.com/en/ratings.php>

If you have a problem with our module, please get in touch with us before leaving a feedback, our technical support will do all its best to solve your problem.

Quality of the module	<input type="radio"/> ★ ★ ★ ★ ★
Quality of the documentation	<input type="radio"/> ★ ★ ★ ★ ★
Ease of installation	<input type="radio"/> ★ ★ ★ ★ ★
Comment and improvement :	
<div></div>	
<div>Apply</div>	

CONTACT US


A problem? A question? We are here to help you,
Please use PrestaShop form to get in touch with us.

https://addons.prestashop.com/en/write-to-developper?id_product=18002

If you have issues with the module, please provide us with:

- an access to your back-office (url, email password) with sufficient permissions to configure the module
- an access to your FTP (server, username and password)

Contact a community member

Email *	Your PrestaShop version	Attachment
email@domain.com	Choose a version	
Topic *		Module
		Customer Questions about Products - F
Your message *		
<div></div>		
<div>SEND</div>		

OUR OTHER MODULES



COOKIES



REDIRECTS



SITEMAPS



SORT PRODUCTS



FREE SHIPPING



EASY DESIGN



DROPSHIPPING



VERIFIED REVIEWS



CREDIT NOTES



MOVE PRODUCTS



TOTAL EKOMI



REGENERATOR



ACCESS ORDERS



MOVING TEXT



BANNER ADS



QUESTIONS FAQ

Visit our store