

PRESTASHOP Module

FAQ PRODUCT SHEETS – QUESTIONS ABOUT PRODUCTS



INSTALLATION AND CONFIGURATION GUIDE

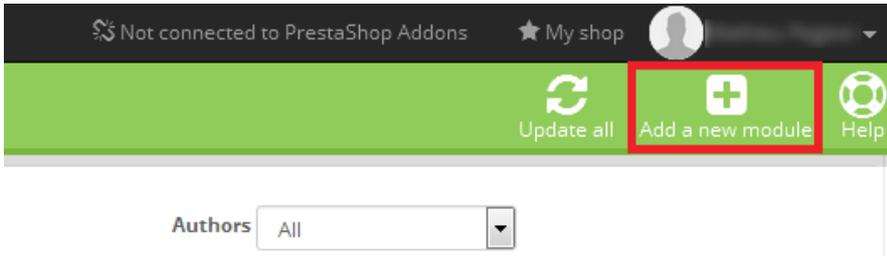
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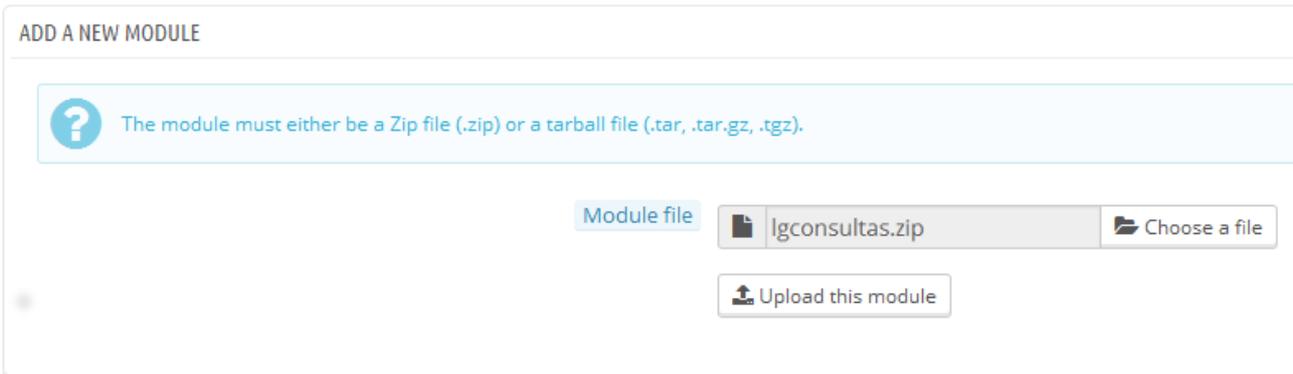
INSTALLATION

1. Go to the menu *Modules* → *Modules of your PrestaShop*

2. Click on *Add a new module* (on the top right corner)



3. Click on *Choose a file*

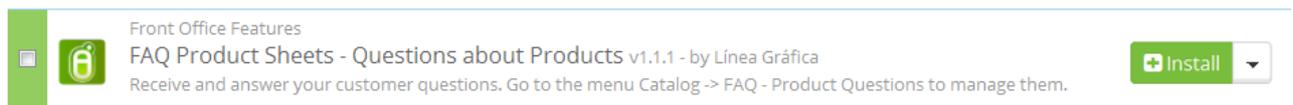


4. Select the *lgconsultas.zip* file

5. Click on *Upload this module*

6. Find the *FAQ Product Sheets – Questions about Products* module

7. Click on *Install*



MODULE CONFIGURATION

1.The module automatically adds a new *Questions* section in each product sheet.

MORE INFO

Fashion has been creating well-designed collections since 2010. The brand offers feminine designs delivering stylish separates and statement dresses which has since evolved into a full ready-to-wear collection in which every item is a vital part of a woman's wardrobe. The result? Cool, easy, chic looks with youthful elegance and unmistakable signature style. All the beautiful pieces are made in Italy and manufactured with the greatest attention. Now Fashion extends to a range of accessories including shoes, hats, belts and more!

QUESTIONS

Send us your question

Be the first to ask a question about this product!

Click on the button

Send us your question

You can easily customize the text from the back-office in the menu *Localization* → *Translation*, choose *Installed modules translations* and translate the *tab* and *tab-consultas* field of the *Igconsultas* module.

2.Fill up the fields, tick the box *I have read and agree to the Conditions of Use* and click on the *Send* button

The screenshot shows a product page with a 'QUESTION ABOUT THE PRODUCT' modal form. The modal form has the following fields and elements:

- *NAME:** Input field containing 'John'.
- *EMAIL:** Input field (blurred).
- *QUESTION:** Text area containing 'Will this product be available again?'.
- * Required fields:** A section containing a checkbox and the text 'I have read and agree to the Conditions of Use (read)'.
- Send:** A button at the bottom of the modal.

The background shows a product sheet with sections: DATA SHEET, Compositions, Styles, Properties, MORE INFO (with the same text as above), and QUESTIONS (with the 'Send us your question' button and the 'Be the first to ask a question about this product!' text).

3. You will receive by email a notification that will show you the question that you have received (to the email address set in the menu *Preferences* → *Store Contacts*)



You have received a new question about a product

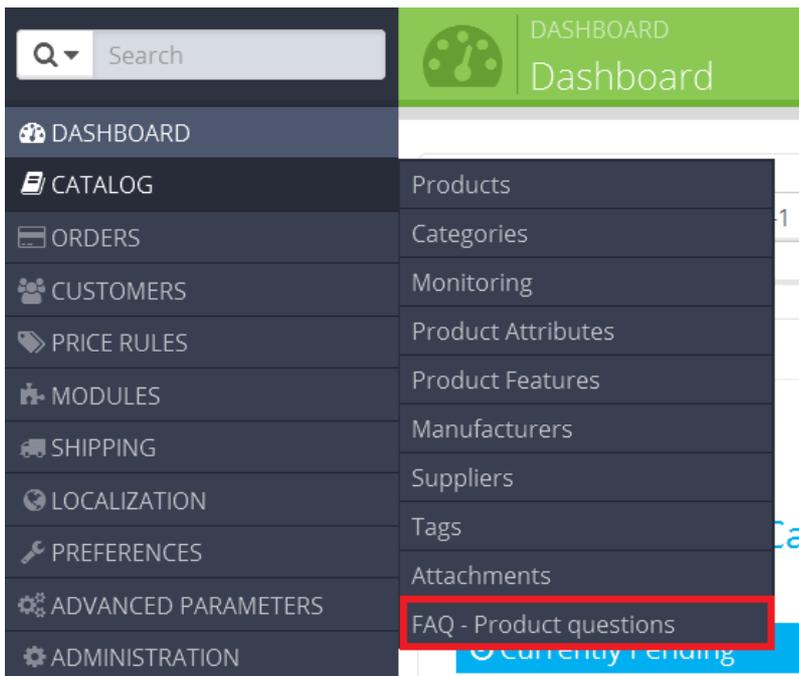
Question: Will this product be available again?

Information:
John
Faded Short Sleeve T-shirts

Module Demo

You can easily customize the content of the email from your FTP by going to *modules* → *Igconsultas* → *emails*.

4. Go to the menu *Catalog* → *FAQ – Product questions*



5. Click on the button



ID	Product	Customer	Email	Date question	Question	Display question	Date answer	Answer
1	Faded Short Sleeve T-shirts	John		07/09/2015	Will this product be available again?		--	--

6.Fill up the *Answer* field and save

Display question YES NO

* Name

* Email

* Date question

Question

* Date answer

Answer

You can also modify the customer question if there are some mistakes.

7.The customer that have asked the question will receive a notification by email (to the email address set inside the form)



You have received an answer to your question

Question:

Will this product be available again?

Answer:

Yes, it will be available next week

Module Demo

You can easily customize the content of the email in your FTP by going to modules → lgconsultas → emails.

8.The questions/answers are disabled by default on the product sheets.

To display them, you just have to click on the button *Display question : Yes* when you answer a question (see point 6)

Display question YES NO

* Name

* Email

* Date question

Question Edit ▾ Insert ▾ View ▾ Format ▾ Table ▾ Tools ▾

B I U Paragraph **A**

Will this product be available again?

Or you can click on the icon in the *Display question* column

ID	Product	Customer	Email	Date question	Question	Display question	Date answer	Answer
1	Faded Short Sleeve T-shirts	John		07/09/2015	Will this product be available again?	<input checked="" type="checkbox"/>	07/09/2015	Yes, it will be available next week Add an answer

Once the option *Display question* enabled, the question/answer will be displayed on the product sheet

QUESTIONS

[Send us your question](#)

QUESTION

Will this product be available again?

John - 09/07/15

ANSWER

Yes, it will be available next week

9. In the list of modules, find the module named *FAQ Product Sheets – Questions about Products* and click on *Configure*

Front Office Features
FAQ Product Sheets - Questions about Products v1.1.1 - by Línea Gráfica
 Receive and answer your customer questions. Go to the menu Catalog -> FAQ - Product Questions to manage them.

[Configure](#)

10. Choose how you want to display the module in the product sheets according to your template (in a block or in a tab)

DISPLAY THE MODULE:

- In a new block (PS 1.6)
- In a new tab (PS 1.5)

In a block

QUESTIONS

[Send us your question](#)

QUESTION	ANSWER
Will this product be available again? John - 09/07/15	Yes, it will be available next week

In a tab

More info Questions about the product

[Send us your question](#)

QUESTION

Will this product be available again?
John - 09/07/15

ANSWER

Yes, it will be available next week

YOUR OPINION

Please take the time to rate our module after buying it. This is quick, constructive for other PrestaShop users and it helps us develop our activity.

<http://addons.prestashop.com/en/ratings.php>

If you have a problem with our module, please get in touch with us before leaving a feedback, our technical support will do all its best to solve your problem.

Quality of the module	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Quality of the documentation	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Ease of installation	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Comment and improvement :	
<div style="border: 1px solid #ccc; height: 80px; width: 100%;"></div>	
<input type="button" value="Apply"/>	

CONTACT US

A problem? A question? We are here to help you,
Please use PrestaShop form to get in touch with us.

https://addons.prestashop.com/en/write-to-developper?id_product=18002

If you have issues with the module, please provide us with:

- an access to your back-office (url, email password) with sufficient permissions to configure the module
- an access to your FTP (server, username and password)

Contact a community member

Email * email@domain.com	Your PrestaShop version Choose a version ▼	Attachment 
Topic *		Module Customer Questions about Products - F
Your message *		
<div style="border: 1px solid #ccc; height: 150px; width: 100%;"></div>		
<div style="background-color: #76b82a; color: white; padding: 5px 20px; display: inline-block;">SEND</div>		

OUR OTHER MODULES



COOKIES



REDIRECTS



SITEMAPS



SORT PRODUCTS



FREE SHIPPING



EASY DESIGN



DROPSHIPPING



VERIFIED REVIEWS



CREDIT NOTES



MOVE PRODUCTS



TOTAL EKOMI



REGENERATOR



ACCESS ORDERS



MOVING TEXT



BANNER ADS



QUESTIONS FAQ

Visit our store